

TRADE TRAVEL - RAIL PASSENGER BOOKING FORM



This Passenger Booking Form is to be completed by each individual passenger. Please print your details clearly using **BLOCK LETTERS**.

RESERVATION FORM & BOOKING CONDITIONS

Date: _____

Agent: **National Travel**

Tour Departure Date: _____

Tour Name: _____

PASSENGER DETAILS (AS PER PHOTO ID):

Title: _____ First Name: _____

Last Name: _____

Address: _____

Town/City: _____

State: _____ Post Code: _____

Phone: _____ Mobile: _____

Date of Birth: _____

PASSENGER DETAILS (AS PER PHOTO ID):

Title: _____ First Name: _____

Last Name: _____

Address: _____

Town/City: _____

State: _____ Post Code: _____

Phone: _____ Mobile: _____

Date of Birth: _____

Room Type: Double Twin Single
Sharing With: _____

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Sharing With: _____

SPECIAL REQUIREMENTS:

Medical Allergies & Medical Conditions Only (e.g. Nut/
Seafood/Sleep Apnea/):

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Seafood/Sleep Apnea/):

Medical conditions that could affect your ability to participate in the tour must be advised.

Do you use a Walking Aid? If so, please advise what type. _____

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Special Requests (not guaranteed):

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Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

EMERGENCY CONTACT (NOT TRAVELLING WITH YOU):

Name: _____

Contact Details: _____

Relationship: _____

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Name: _____

Contact Details: _____

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PASSENGER DECLARATION

By completing and returning this form, I hereby verify all the above details are true and correct to the best of my knowledge and forward my payment details for the arrangements requested on my behalf.

COVID-19 VACCINE POLICY

The safety and well-being of our passengers is paramount. It is no longer a requirement to be vaccinated to travel on the Rail Journey. However please note some suppliers may still request for proof of vaccination, so please ensure you carry your up to date Covid Certificate with you at all times to avoid any issues.

OUR COMMITMENT

For the well-being of our clients, we ask you to respect the above guidelines. We also advise any passenger who is unwell should not proceed on tour. For more information on COVID-19 visit the website www.health.gov.au or contact the Helpline on 1800 020 080.

I/We _____ agree to travel on my own accord and understand the risks in relation to COVID-19 transmission and will not hold the company or any of its suppliers liable.

Passenger 1

Signature: _____ Date: _____

Passenger 2

Signature: _____ Date: _____

TERMS & CONDITIONS

Please read & retain this page for your own records.

HOW TO CONFIRM YOUR BOOKING REQUEST

A \$1000 deposit will be required to secure your place on the Rail Journey, along with signed booking form. Please refer to your confirmation letter for payment deadlines. If payment is not received by the relevant due dates, Trade Travel reserves the right to cancel the booking and you may incur cancellation fees.

CHANGES/CANCELLATION OF YOUR BOOKING & INSURANCE

Any changes to your booking once the deposit has been received may incur amendment fees. Please check these details when requesting changes. The reservations we make on your behalf are subject to cancellation fees from all Suppliers, making it necessary to enforce strict cancellation policies. If you cancel a reservation prior to the departure, cancellation fees will apply: We strongly recommend that you take out travel insurance to cover you against illness or accident, cancellation fees, loss of luggage, etc. in the unfortunate event that you have to cancel.

**Deposit of \$1000 is non transferrable and non refundable at time of booking and payment.
Final payments are subject to 100% cancellation fees once paid in full.**

REFUND PROCESSING FEE

Please note there will be a \$50.00 fee applicable for all refunds to cover costs of processing the payment. This fee is applicable on all cancellations received for all Tour/Holiday bookings.

RESPONSIBILITY

Trade Travel does not accept liability for failure on the part of third party suppliers whose responsibility is confined to their own operations.

FITNESS LEVEL ON TOUR

In order to get the most from your journey, it is recommended all passengers have a reasonable level of fitness. If passengers are unsure it is important that they speak to a medical professional regarding all travel factors before a booking is made. It is encouraged you carefully study the itinerary to assess your capability of participating. Please contact our office and check with our travel consultants if you have any questions regarding the itinerary and they will be happy to assist.

CHANGES/CONFIRMATION LETTER TERMS & CONDITIONS

Trade Travel reserves the right to alter, change or omit the itinerary as necessary. Trade Travel reserves the right to cancel the booking if payments are not received in the relevant time frames and deadlines. These terms and conditions are provided at the time of booking and details are listed above on this booking form. Please refer to your Confirmation Letter if relevant for the most up-to-date booking conditions, change fees and cancellation fees, as these will be applied as necessary.

TOUR BOOKINGS

All tours and bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines.

PAYMENTS AND BOOKINGS - BOOK WITH CONFIDENCE

All payments made to Trade Travel are held in Trust and are protected by our Consumer Protection Insurance, this way we can give our clients the Peace of Mind that all funds are held safely in the early stages of the booking process. However, once payments are transferred to the relevant supplier, these funds are now out of our control and the client is then bound by the suppliers booking/cancellation and refund policy.

CABIN REQUESTS

Please note we cannot provide a 100% guarantee for room/cabin requests – we will endeavour to cater for them as best as possible but these are at the discretion of the supplier only and certain requests are not always available.

TOUR GUIDES/AIRLINES/TOUR OPERATORS AND PARTNERS

Many products include the use of airlines, tour companies, hotels, restaurants and attractions. All suppliers are taking initiative for the future to provide a valuable service with COVID-19 as part of our normal. Our office will work closely with our partners to assist them in every way for the safety of our clients for them to travel safely. All bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines.

NO REDEMPTION ON QANTAS FREQUENT FLYER POINTS

****Please note Qantas Frequent Flyer points are not redeemable on the Rail bookings held for this promotion with Trade Travel.**